



No: HESCOM/GM(T)/PTC/E-14/24-25/c YS - 325

Date - 8 APR 2025

OPERATIONAL GUIDELINES FOR BILLING OF LT OPEN ACCESS CONSUMERS THROUGH AMR

Sub : Operational guidelines for billing of LT open access consumers through AMR.

Ref : 1) Letter of Hon'ble KERC vide letter no: KERC/DD(TRN)/Y/OA/03/22/2076 dated 21.12.2022, pertaining to proceeding of meeting held on 12.12.2022, reviewing the status of metering with AMR facility in generation, Open Access/ H consumers and feeders and automatic data acquisition.
2) Hon'ble KERC Order No: KERC-1-CON-2022-23/910/2206 dated 12.01.2023 pertaining to implementation of The KERC's (Terms and Conditions for Green Energy Open Access) Regulation 2022
3) Order of Hon'ble KERC dated 03.07.2023 pertaining to implementation of AMR facilities to all LT Open Access consumers.

Preamble:

- 1) In the proceeding of meeting dated 12.12.2022 regarding the status of metering with AMR facility in generators, open Access/ HT consumer and feeders and Automatic Data Acquisition System, Hon'ble Commission has directed all ESCOMs to implement AMR facility with communication technology to all HT/EHT consumers by 31st March 2023.
- 2) Hon'ble Commission has directed to install AMR compatible meters having facility for data communication for the purpose of energy accounting, to all the consumers (including LT) opting for Open Access under the KERC (Terms and Conditions for Green Energy Open Access) Regulations -2022 vide order dated 03.07.2023. Further, in the same order Hon'ble commission has directed that, all the LT domestic solar rooftop projects are excluded from the ambit of order dated 28.08.2023.

Hence, for billing of LT open access consumers approved by the HESCOM corporate office through AMR facility, following guidelines are to be followed:

- a) The LT open access consumers who are provided with AMR compliant/ Smart Meter shall be read automatically from 1st April 2025 without any manual intervention.
- b) The reading of LT open access consumers who are provisioned with AMR compliant/ Smart Meter shall be carried on every First Day of the month .
- c) Sub Division staff shall carry physical meter reading of AMR compliant/ Smart Meter once in every quarter and has to enter the same reading in TRM software as check reading, to check errors, if any.
- d) Meter testing staff shall conduct periodic LT rating of LT Open Access consumer as per norms.

- e) In case of non-communication of the AMR meter due to network issues or meter issues or software (Head End System(HES)) issues then manual reading shall be taken for billing as per prevailing KERC Regulations .
- f) In case of MNR, slow recording or any other technical issues of the AMR/Smart Meter of the LT Open Access consumer, the meter shall be replaced by the consumer at his own cost. During such period the billing shall be carried as per KERC norms.
- g) At the time of installation of AMR meter, the final reading of Static meter shall be recorded and billed as per HESCOM tariff without deducting the wheeled units. As wheeling of power through open access are provisioned only for installations with AMR facility.
- h) After the installation of AMR/Smart Meter in the field the same should be updated in the respective TRM software on the same day or the next day without fail, to facilitate the consumer to avail Wheeling units in his bill from the same month onwards.
- i) Cross Subsidy Surcharge (CSS) & Additional surcharge (AS) on wheeled units are exempted to consumers availing power from Captive Source. However for Non-Captive consumer Cross Subsidy Surcharge & Additional surcharge on wheeled units shall be billed are per Para 6.12 & 6.13 of KERC Tariff order 2025 and amendments issued from time to time.
- j) Wheeling charges shall be levied from LT consumer as per prevailing KERC rates.
- k) The Corporate Office shall intimate the units wheeled by the consumers by the 15th day of the month. The Sub-Division shall issue the bill on the next day after the intimation is issued by the Corporate Office. The consumer shall pay the amount due to HESCOM within 15 days from the date of bill issuance, beyond which a penalty will be levied for delayed payments.

General Manager (Technical)
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Copy for information to:

- 1) The Chief Engineer Electy, O&M Zone, HESCOM, Hubballi/ Belagavi.
- 2) The Superintending Engineer, IT Section, HESCOM Corporate Office, Hubballi.
- 3) PS to MD/DT/DF HESCOM Hubballi with a request to bring to the kind nothing of MD/DT/DT HESCOM Corporate Office, Hubballi.
- 4) To all the Superintending Engineer (Ele), O&M Circle, HESCOM.
- 5) To al the Executive Engineeerr (Ele), O&M Division, HESCOM.
- 6) OC/MF