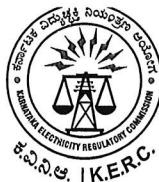


ಕರ್ನಾಟಕ ವಿದ್ಯುತ್ ಕೆ
ನಿಯಂತ್ರಣ ಆಯೋಗ



KARNATAKA ELECTRICITY
REGULATORY COMMISSION

ಸಂಖ್ಯೆ : 16 ಸಿ-1, ಮಿಲ್ಲರ್ಸ್ ಟ್ಯಾಂಕ್ ಬೆಡ್ ಏರಿಯ,
ವಸಂತನಗರ, ಬೆಂಗಳೂರು - 560052.

No. 16 C-1, Millers Tank Bed Area,
Vasanthanagara, Bengaluru-560052.

KERC/17/DDD/1251/2024-25/ 22

The Managing Director,
BESCOM/MESCOM/CESC/
HESCOM/GESCOM/HRECS.



5.3 APR 2024

Sir,

Sub: Specifying the maximum time period for providing the power supply - Reg.

Ref: Commission Order No: KERC/17/DDD/1251/2023-24/1565, dated 28.03.2023.

The Commission vide its Order dated: 28.03.2023, has specified the maximum time period for providing the power supply, after submission of application complete in all respects. The Order is enclosed herewith for compliance.

ನಿಗಮ ಕಛೇರಿ, ಸು.ವಿ.ಸ.ಕಂ.ನಿ, ಹುಬ್ಳಿ.	
ಮು.ಅ.ಅ.	
ಅ.ಸ. (ಅ.ಎ)	
ಆ.ವ್. (ತಾತ್ತ್ವಿಕ)	
ಆ.ವ್. (ಆರ್ಥಿಕ)	
ಆ.ಇ. (ವಿ.ಎ.ಎ)	
ಆ.ಇ. (ವಿರೀದಿ)	
ಆ.ಇ. (ಮಾ.ತಂ./ಮಾ.ತ)	✓
ಆ.ಇ. (ಕಾರ್ಯಾರ್ಥಿ)	
ಕಾನ್ಸಿಜಂ. (ತಾತ್ವಿಕ)	
ನಿ(ತಾಂ) ರಜರ್ ಹಿಫೆ	
ಚೈನಿ ರವರ್ ಹಿಫೆ	
ನಿದೇಶಕರು (ತಾಂತ್ರಿಕ)	

Yours faithfully,

Secretary

for Karnataka Electricity Regulatory Commission

Copies to:

1. OC/MF.

Corporate Office HESCOM, Hubballi	
EDIT - 1	
EDIT - 2	
TA to C.R.	✓
CC	
AM (P)	
P.S	
S22/10/2024	

ABE (RA)

ABE
26/4

075-973

Memo No: HESCOM/SEE(IT&MT)/EE (RA)/AEE-2/24-25

Date:

16 MAY 2024

Reference:

1. Commission Order No : KERC/17/DDD/1251/2023-24/1565 Dtd : 28.03.2023

Copy for kind information and needful action:

1. The Chief Engineer (Ele), O&M Zone, HESCOM, Hubballi/Belgavi.

Copy for information and needful action:

1. The Superintending Engineer (Ele), O&M Circles, HESCOM, Hubballi / Gadag / Sirsi / Haveri / Belagavi / Chikkodi / Vijayapur / Bagalkot.
2. The Superintending Engineer (Ele), Corporate Office, PMC, T&P HESCOM Hubli
3. All Executive Engineer (Ele), O&M Divisions, HESCOM.
4. All Executive Engineer (Ele), 33KV S&L Divisions, HESCOM.
5. All Assistant Executive Engineer (Ele), O&M Sub-Divisions, HESCOM.
6. The P.S. to MD/DT/ DF & CFO HESCOM Hubballi, to place before the table.

Superintending Engineer (Ele), (IT&MT),
HESCOM, Hubballi

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14/5

14/5

**BEFORE THE KARNATAKA ELECTRICITY REGULATORY COMMISSION
BENGALURU**

Order Dated: 28.03.2024

Present:

Sri P. Ravi Kumar - Chairman

Sri H.K.Jagadeesh - Member

Sri Jawaid Akhtar - Member

In the matter of: Specifying the maximum time period for providing the power supply, after submission of application complete in all respects.

Preamble:

In exercise of the powers conferred by sub-section (1), clause (z) of sub-section (2) of section 176 of the Electricity Act, 2003 (36 of 2003), the Central Government, Ministry of Power in its notification dated 22.02.2024 has issued amendment to Electricity (Rights of Consumers) Rules, 2020 that, the Commission shall specify the maximum time period for providing power supply, after submission of application complete in all respects, not exceeding three days in metropolitan areas, seven days in other municipal areas and fifteen days in rural areas, within which the distribution licensee shall provide new connection or modify an existing connection. Further, that where such supply requires extension of distribution mains, or commissioning of new substations, the distribution licensee shall supply the electricity to such premises immediately after such extension or commissioning within a period not exceeding ninety days.

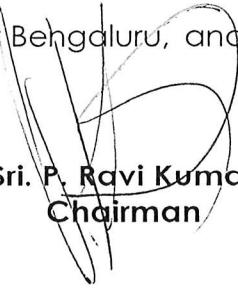
The Commission notes that, in the Karnataka Electricity Regulatory Commission (Rights of Consumers Relating to Supply of Electricity, Standard of Performance (SoP) and allied matters) Regulations, 2022, it is specified that where supply of electricity does not require any extension of distribution mains, or commissioning of new substations, every distribution licensee, on receipt of an application, shall give supply of electricity within 7 (seven) days of receipt of the application in Metro cities, 15 (fifteen) days of receipt of the application in respect of the other

Municipal areas and 30 (thirty) days of receipt of the application, in respect of rural areas. Further such supply requires extension then for Low Tension (LT) supply, 11 KV supply (HT), 33 KV Supply (HT) and Extra High Tension (EHT) supply, is 45 days, 60 days, 90 days and 180 days respectively. In view of this, the Commission has decided to incorporate the provisions of Electricity (Rights of Consumers) Rules, 2020 and its amendments, Hence, the following order:

ORDER

The Commission hereby orders that where supply of electricity does not require any extension of distribution mains, or commissioning of new substations, every distribution licensee, on receipt of an application, shall give supply of electricity within 3 (Three) days of receipt of the application in Metro cities, 7 (Seven) days of receipt of the application in respect of the other Municipal areas and 15 (Fifteen) days of receipt of the application, in respect of rural areas. Further such supply requires extension of distribution mains, or commissioning of new substations, the distribution licensee shall supply the electricity to such premises immediately after such extension or commissioning within a period not exceeding ninety days, with immediate effect. Accordingly, the office is directed to propose necessary amendments to relevant clauses of the Regulations, duly following the procedure.

This Order is signed and issued by the Karnataka Electricity Regulatory Commission at Bengaluru, and the order is effective from the date of this order.


Sri. P. Ravi Kumar
Chairman


Sri. H.K. Jagadeesh
Member


Sri. Jawaid Akhtar
Member